



HILLSIDE

610 East 4th Street
Duluth, MN 55805

DENFELD

4426 Grand Avenue
Duluth, MN 55807

www.wholefoods.coop

218.728.0884

Whole Foods Co-op Board of Directors Open Listening Session Meetings - Rules & Etiquette Drafted 9/27/16

The Board of Directors is a hard-working Board that defines the vision of the co-op, sets policies to reach that vision, works to better the co-op and best serve the needs of our Owners. In order to ensure all of this work is done, our monthly meetings cover a lot of ground and need to run efficiently. We value feedback from the Owners of the co-op, and want to give each of you a voice. Please observe the following rules so that we may have an efficient meeting in which you may participate.

If you have questions about the meeting format, please ask the Board for clarification before the meeting.

1. Please arrive on time. The meeting starts at 5:30 pm sharp. Owners who arrive late may not be able to participate in the meeting.
2. Please be respectful of the Board and do not interrupt during discussions and voting.
3. Up to twelve (12) Owners in attendance will each have a chance to speak during our Open Listening Session, which is a regular agenda item, typically scheduled from 5:30-6:00 pm.
4. Owners wishing to participate will sign their names and Owner numbers to a numbered list before the meeting begins. If more than twelve Owners sign up to speak at a given meeting, speakers and order will be randomly drawn from the list by the Board Secretary. Persons wishing to speak who are not drawn are invited to leave the Board a written statement as an alternative.
5. Please limit your comments during the Open Listening Session to two minutes. An individual or individuals may not cede time to another speaker for any reason. If you feel that two minutes is not enough time to address your concerns, you may send an email or letter to the Board of Directors.
6. At the discretion of the Board President, and with advance notice, an Owner's input may be added as an agenda item for future Board consideration, provided it is relevant to the Board's work.
7. After all Owners who have signed up have spoken (up to 12 per meeting, per #3 above), the Board will end the Open Listening Session and move on to the Board meeting main agenda.
8. Requests for information and answers to questions from the Board of Directors will be discussed at the following meeting. The Board speaks with one voice and we want to make certain that we have given your comment the attention it deserves.
9. You may speak with any Director with your concerns at any time, but please be aware that the Board speaks with one voice, meaning the Director can not respond to you on behalf of the Board without discussing your concerns at a meeting.
10. The board may decide that your concern is an issue best delegated to the General Manager and therefore refer you to the GM for the next response or steps.